C. U. SHAH UNIVERSITY Winter Examination-2022

Subject Name: Management of Nursing Services and Education

Subject Code: 4NS04MNE1		Branch: B.Sc. (Nursing)	Branch: B.Sc. (Nursing)	
Year: 4	Date: 28/09/2022	Time: 02:30 To 05:30	Marks: 75	
Instructions: Use of Programmable calculator & any other electronic instrument is prohibited. Instructions written on main answer book are strictly to b obeyed. Draw neat diagrams and figures (if necessary) at right places. Assume suitable data if needed.				

Q-1 Define budget, Enlist type of budget and describe role of Nursing Superintendent for preparing budget for 100 beds hospital. (20)

OR

Q-1 Define Quality Assurance .Explain principles and purpose of quality assurance .Describe models of quality assurance.(20)

Q-2 Write short notes on any five of the following

- **1.** Performance appraisal
- **2.** Accreditation in nursing.
- **3.** State Nursing Council
- 4. Patient Classification System (PCS)

Q-3 Define the following.

- 1. Continuing education
- 2. In-service education
- 3. Curriculum
- 4. Delegation
- 5. Gantt chart
- 6. Bench marking

5. Principles of adult learning

- 6. Nursing Audit
- 7. Leadership styles
- 8. Theories of motivation

(10 X 2 = 20)

(5 X5 = 25)

- 7. Organizational behavior
- 8. Malpractice
- 9. Recruitment
- 10. Collecting bargaining



Q-4 (A) Fill in the blanks.

1. PERT stands for_____

2. Shifting an employee to a higher position with higher responsibilities, higher status and more pay is known as_____.

3. The process of maintaining the optimum needed quantity that is sufficient for the smooth operation of the organization termed as_____

4. One-way communication is also called as_____.

5. Campaigning for legislative action is called as_____.

Q-4 (B) State whether following statements are TRUE or FALSE (05)

1. Esprit de corps means promoting team spirit in an organization to boost a sense of unity.

2. Major purpose of recruitment is to promote the candidate.

3. Nursing Audit is a assessment of the quality of nursing care or use of record as an aid in evaluating the quality of patient care.

4. Horizontal organizational structure refers to the increase in length of the organizations hierarchical chain command.

5. First-in, First-out principle is to be followed in supplies and storage.

